

# Holiday Inn Reading - West



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Padworth Lane, Bath Road, Reading, Berkshire RG7 5HT

0118 971 4411

[www.ihg.com/holidayinn/hotels/gb/en/reading/reaws/hoteldetail](https://www.ihg.com/holidayinn/hotels/gb/en/reading/reaws/hoteldetail) (<https://www.ihg.com/holidayinn/hotels/gb/en/reading/reaws/hoteldetail>)

Guide Last Updated: 13/02/2018

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Google

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## Access Guide



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### Hotel Introduction

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#### Hotel Information

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- The hotel has its own parking facilities.
- This hotel has its own restaurant located on the ground floor.
- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground floor.

#### Room Information

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- The hotel has 50 rooms in total.
- There is an/are accessible room(s) within the hotel.
- The accessible room(s) is/are located on the ground floor.
- The hotel has 2 accessible room(s) with accessible ensuite facilities.
- There is/are 2 accessible room(s) with a bath.
- There is not an/are not adjoining room(s) available for the accessible room(s).

- The accessible rooms are 45m - 51m from the hotel entrance.
- There is a/are standard room(s) available on the ground floor.
- There is not an/are not adjoining room(s) available for the standard room(s).
- Rooms on other floors are accessed via stairs.
- Bed raisers are not available on request.
- Bath mats are available on request.
- All televisions have subtitles available.

## Getting Here

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### By Road

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- This hotel is located to the west of Reading, off Junction 12 of the M4. The hotel is located on Padworth Lane, just off the A4 (Bath Road).
- This hotel has a car park which is free for all users.

### By Bus

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- There is a bus stop within 150 metres of the hotel.
- There are two bus stops on either side of the A4 (Bath Road) within 150m of the hotel and the services that stop here are the 44, F20 and 1Jet Black.
- [For more information on buses in Reading please click here \(opens new tab\) \(http://www.reading-buses.co.uk\)](http://www.reading-buses.co.uk).

### By Train

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- The nearest Railway Station is Aldermaston.
- The nearest railway station is Aldermaston which is 0.6 miles (12 minute walk) from the hotel with direct services to Reading and Newbury and is served by Great Western Railway.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations\\_destinations/AMT.aspx\)](http://www.nationalrail.co.uk/stations_destinations/AMT.aspx).

## Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located at the front of the hotel.
- Water bowls for assistance dogs are available.
- There are mobility aids available.
- The mobility aids available include wheelchairs.
- To obtain mobility aids please contact reception.

## Parking

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### Parking

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- The hotel does have its own parking facilities.

- The car park is located at the front of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are signposted and have markings which are faded.
- There is/are 3 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 326cm x 475cm (10ft 8in x 15ft 7in).
- There is not a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.

Paying

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- There are not parking charges for the car park.

Access from the Car Park

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- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and concrete tiles.
- There is not a road to cross between the car park and the entrance.
- There is no tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 12m (13yd 4in) from the hotel entrance.

Drop-off Point(s)

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- There is not a/are not clearly marked drop-off point(s).



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Outside Access (Hotel Entrance)

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Entrance

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- This information is for the entrance located at the front of the hotel.

- The entrance area/door is clearly signed.
- There is ramped/sloped access at this entrance.
- There is not a canopy or recess which provides weather protection at this entrance.
- There is a dark mat or floor marking at this entrance that might be perceived as a hole.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The intercom is not in a suitable position to allow wheelchair users to gain access.
- The height of the intercom is 132cm (4ft 4in).
- The main door(s) open(s) towards you (pull).
- The door(s) is/are double width but one door is locked.
- The door(s) is/are heavy.
- The width of the door opening is 83cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.
- There is a second set of doors.
- The door(s) open(s) towards you (pull).
- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 168cm.

## Ramp/Slope

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- The ramp/slope is located in front of the entrance.
- The gradient of the ramp/slope is slight.



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## Reception

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## Reception

Collapse -

- The reception point is located ahead as you enter the hotel entrance.
- The reception point is approximately 4m (4yd 1ft) from the hotel entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step-free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.

- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a fixed loop.
- The hearing assistance system is signed.
- Staff are trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are provided in the reception area.
- The type of flooring in the reception area is carpet and tiles.

Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There are seats with armrests on both sides.
- There is sufficient space for a wheelchair user to use the waiting area.



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Getting Around

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Access

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- There is step-free access throughout the ground floor.

Circulation

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- There are doors in corridors/walkways which have to be opened manually.
- There are corridors/walkways with a surface width of less than 120cm (excluding any permanent obstructions over a small distance).
- The type of flooring in corridors/walkways is carpet and tiles.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is good colour contrast between the walls and floor in the majority of corridors/walkways.
- There are seats with armrests on both sides at regular intervals.
- The lighting levels are varied.
- Access to other floors/levels is via stairs.

Signage

Collapse -

- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.

Audio

Collapse -

- This venue does play background music in public areas.

- Music is played in the reception foyer.
- There is not a hearing assistance system in the public areas of the building.



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## Eating and Drinking

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- At the time of the survey the restaurant/bar was being refurbished.

## Accessible Room(s) (Rooms 8 and 9)

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### Accessible Room Information

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- The details in this section relates to the accessible room(s) with a bath.
- This type of accessible room is located on the ground floor.
- There is step-free access to this type of accessible room.
- All accessible rooms of this type have similar specifications.
- The ensuite transfer space for the accessible rooms varies from left to right.
- Guests need to open a door between the entrance and the room(s).
- The narrowest width of the corridor leading to the room surveyed was 114cm.

### Bedroom Features

Collapse -

- The accessible room surveyed is located on the ground floor, in the corridor to the left as you enter the hotel entrance.
- The accessible room surveyed at the time of the visit was Room 8.
- There is step-free access to the accessible room surveyed.
- There is numbered signage on or near the accessible room door.
- The door is manual with a key card lock.
- The fob/card reader height is 93cm.
- The width of the door is 84cm (2ft 9in).
- There are lowered spy holes available.
- The bed type is double.
- The bed height is not adjustable.
- The height of the bed is 63cm (2ft 1in).
- The measurement between the bed base and floor is 5cm (2in).
- The bed is moveable.
- The room does not have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The height of the desk is 77cm.
- The desk is not height adjustable.
- The desk knee recess does not have the recommended dimensions of 70cm (height) x 50cm (depth).
- The height and depth of the knee recess is 72cm x 46cm.
- The room surveyed had a height adjustable chair with armrests and an armchair.
- Wardrobes have been adapted to allow use from a seated position.
- Light switches are not between 75cm and 120cm (4ft) from floor level.
- Electric sockets are between 40cm and 100cm (4ft) from floor level.
- There is an emergency alarm in the room.

- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the room.
- The type of flooring is carpet.
- The outer windows cannot be opened. There is secondary double glazing which slides with a full length grip.

#### Ensuite Facilities

Collapse -

- The ensuite door opens by sliding.
- The door weight is heavy.
- The door has no lock.
- The width of the door to the ensuite is 82cm (2ft 8in).
- The dimensions of the ensuite are 175cm x 196cm (5ft 9in x 6ft 5in).
- The ensuite does not have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has not got a non-slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are pedal waste paper bin disposal units.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf immediately next to or behind the toilet.
- The shelf is not between 90cm and 100cm.
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 85cm.
- There are no vertical wall-mounted grab rails at the wash basin.
- The tap type is twist/turn.
- There is a mixer tap.
- There is not a soap dispenser.

#### Toilet Details

Collapse -

- The height of the toilet seat above floor level is 39cm (1ft 3in).
- The toilet has a lid.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 92cm (3ft).
- There is a flush, however it is not on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on the right.
- There is not a vertical wall-mounted grab rail on the transfer side.
- There is not a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- The height of the toilet roll holder is 81cm (2ft 8in).

#### Bath Details

Collapse -

- The ensuite has a lowered bath.
- The height of the side of the bath from floor level is 53cm (1ft 9in).
- The tap type is twist/turn.
- There is a mixer tap.
- There is a shower over the bath.
- The shower head is height adjustable.
- The shower control type is twist/turn.
- There is a/are wall-mounted grab rail(s) available for the bath.

### Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the ensuite walls and floor is poor.
- The colour contrast between the drop down rail(s) and wall is poor.
- The colour contrast between the wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.



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### Standard Room(s) (Room 3)

Collapse -

#### Bedroom Features

Collapse -

- The room surveyed is located on the ground floor, in the corridor to the left as you enter the hotel entrance.
- The room surveyed at the time of the visit was Room 3.
- There is step-free access to the room surveyed.
- There is numbered signage on or near the room door.
- The width of the door is 70cm (2ft 4in).
- The bed type is double.
- The height of the bed is 60cm (1ft 12in).
- The measurement between the bed base and floor is 5cm (2in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.



- The type of facilities within the ensuite include; a toilet, a wash basin and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 73cm (2ft 5in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.

### Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is fair.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.

### Comments

Collapse -

- There is a deep step to access the shower.



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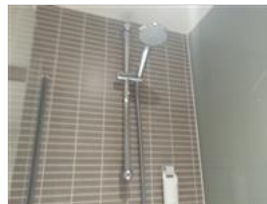
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### Other Floors

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#### Stairs

Collapse -

- Stairs can be used to access other floors.
- The stairs are for public use.
- The stairs are located to the left as you pass reception.
- The stairs are approximately 8m from the hotel entrance.
- Signs indicating the location of the stairs are not available from the entrance.
- There are manual, heavy, single doors to enter and exit the stairwell on all floors.
- The floors which are accessible by stairs are G and 1.
- There are 15+ steps between floors.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The going of the step(s) is/are between the recommended 30cm and 45cm.
- The steps are clearly marked.

- There is a/are handrail(s) at the step(s).
- The steps have a handrail on both sides.
- Handrails are at the recommended height (90cm-100cm).
- Handrails do cover the flight of stairs throughout its length.
- Handrails are easy to grip.
- Handrails do not extend horizontally beyond the first and last steps.
- There is a landing.
- Clear signs indicating the facilities on each floor are provided on landings.
- The lighting levels at the steps are low.

## Other Information

Collapse -

- The service(s) on the floors which are not accessible is/are Rooms 27-51, the Readbury Suite, the Kennet Boardroom and the fitness suite.



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## Standard Room(s) (Executive Room 48)

Collapse -

## Bedroom Features

Collapse -

- The room surveyed is located on the first floor, at the rear of the building.
- The room surveyed at the time of the visit was Room 48.
- There is stepped access to the room surveyed.
- There is written and numbered signage on or near the room door.
- The width of the door is 69cm (2ft 3in).
- The bed type is double.
- The height of the bed is 60cm (1ft 12in).
- The measurement between the bed base and floor is 5cm (2in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 74cm (2ft 5in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.

## Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is fair.

- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- There is a deep step to access the shower.



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Fitness Suite

Collapse -

Access to Fitness Suite

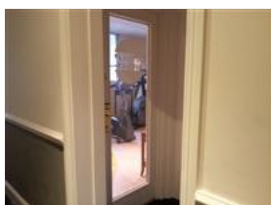
Collapse -

- The fitness suite is located on the first floor.
- The fitness suite is 9m (9yd 2ft) from the stairs.
- There is not level access to the fitness suite.
- There are doors into the fitness suite.
- The doors open away from you (push).
- The doors are single.
- The doors are heavy.
- The opening is 68cm (2ft 3in) wide.

Fitness Suite (General)

Collapse -

- Staff receive some training in assisting disabled people.
- Training provided is by the hotel.
- Equipment suitable for mobility or sensory impaired users includes rowing machine and free weights.
- A portable hearing loop is not available for induction.
- There is not clear manoeuvring space between equipment.
- There is level access to all of the equipment.



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## Conference / Meeting Facilities

Collapse -

- Conference/meeting facilities are available.

## Comments

Collapse -

- At the time of the survey the conference/meeting facilities were in use.

## Step(s) (Kennet Boardroom)

Collapse -

- There is a/are step(s) located on the first floor, next to the Readbury Room.
- The step(s) is/are used to access the Kennet Boardroom.
- There is/are 3 step(s).
- The step(s) is/are clearly marked.
- The height of the step(s) is/are not between 15cm and 18cm.
- The height of the step(s) is/are 14cm.
- The going of the step(s) is/are between 30cm and 45cm.
- There is not a/are not handrail(s) at the step(s).
- The lighting levels at the step(s) are good.



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## Accessible Toilet(s)

Collapse -

- There is an/are accessible toilet(s) for public use.

## Location and Access

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- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located on the ground floor, in the reception foyer.
- This accessible toilet is approximately 12m (13yd 4in) from the hotel entrance.
- There is step-free access to the accessible toilet.

## Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is pictorial signage on or near the toilet door.
- The door opens outwards.
- The door is light.
- The door is locked by a lever twist.
- The width of the accessible toilet door is 84cm (2ft 9in).
- The dimensions of the accessible toilet are 144cm x 195cm (4ft 9in x 6ft 5in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has not got a non-slip floor.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.

- The lateral transfer space is 67cm (2ft 2in).
- There is a flush on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is not fully functional.
- The alarm was out of reach (higher than 10cm (4") from floor) when surveyed.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary and open waste paper bin disposal units.
- There is a/are coat hook(s).
- There are coat hooks in the toilet at 109cm and 156cm from the floor.

#### Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on the left.
- There is not a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a backrest.
- The height of the toilet seat above floor level is 44cm (1ft 5in).
- There is not a toilet roll holder.
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There are no vertical wall-mounted grab rails at the wash basin.
- The wash basin tap type is lever.
- There is not a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 98cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 117cm (3ft 10in).
- There is a hand dryer.
- The hand dryer cannot be reached from seated on the toilet.
- The hand dryer is placed higher than 100cm (3ft 3in).
- The height of the hand dryer is 130cm (4ft 3in).

#### Colour Contrast and Lighting

Collapse -

- The contrast between the external door and wall is fair.
- The contrast between the internal door and wall is poor.
- The contrast between the dropdown rail(s) and wall is poor.
- The contrast between the wall-mounted grab rail(s) and wall is poor.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is fair.
- The lighting levels are good.

#### Baby Changing Facilities

Collapse -

- Baby changing facilities are located within the accessible toilet.
- The baby change table is not set against the wall, permanently fixed at 75cm from the floor.
- The baby change table is not height adjustable.
- The height of the baby change table once extended is 98cm (3ft 3in).

Comments

Collapse -

- There is a door just before the main accessible toilet door.
- This door opens away from you (push).
- The width of the door is 84cm.
- The door is light.



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Standard Toilet(s)

Collapse -

- Standard toilet facilities are available.

Access to Standard Female and Male Toilet(s)

Collapse -

- The female and male toilet facilities that were surveyed are located on the ground floor, in the reception foyer.
- The female and male toilets are approximately 10m (10yd 2ft) from the hotel entrance.
- There is step-free access to the female and male toilet(s).
- There is pictorial signage on or near the toilet door.
- An ambulant toilet with wall-mounted grab rails is not available.
- The wash basin tap type is lever.
- There is not a flashing fire alarm beacon within the toilets.
- Lighting levels are good.
- There is a/are similar standard toilet(s) available.



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